



# First Aid Kit

In the wake of the global WanaCry incident, we've developed some resources to help you highlight key messages related to ransomware and direct people to the right advice.

You can use these to promote the messages on Facebook, Twitter and via email.

## Update and patch message



**Suggested post:** Is your computer up to date? Regularly updating your computer software and operating systems helps protect against ransomware and other cyber threats.

**Recommended link:**  
<https://www.staysmartonline.gov.au/protect-yourself/protect-your-stuff/software-updates>

## Backup message



**Suggested post:** If you don't have a backup in place, your data is not safe. Regularly backup all data and keep it somewhere safe offline.

**Recommended link:**  
<https://www.staysmartonline.gov.au/Protect-yourself/Doing-things-safely/backups>

## Recover from ransomware message



**Suggested post:** To avoid the 'ransom' in ransomware, restore your files from a clean backup. There is no guarantee that paying the ransom will fix your computer, and it could make you vulnerable to further attacks.

**Recommended link:**  
<https://www.staysmartonline.gov.au/protect-yourself/recover-when-things-go-wrong/restoring-your-data>

## What is ransomware?



**Suggested post:** Ransomware is a type of malicious software that makes your computer or its files unusable and demands a fee for access. But paying a ransom is no guarantee you will regain access to your files, and it could make you vulnerable to further attacks.

**Recommended link:**  
<https://www.staysmartonline.gov.au/protect-yourself/recover-when-things-go-wrong/ransomware>

Thank you for helping us spread accurate and consistent advice about ransomware!